

2020 ANNUAL REPORT



Tinley Park
Life Amplified

VILLAGE BOARD



VILLAGE PRESIDENT
Jacob C. Vandenberg



VILLAGE CLERK
Kristin A. Thirion

TRUSTEES



Cynthia A. Berg
Marketing
Committee



William P. Brady
Administration
and Legal Committee



William A. Brennan
Public Safety
Committee



Diane M. Galante
Finance
Committee



Michael W. Glotz
Public Works
Committee



Michael G. Mueller
Community
Development
Committee

VILLAGE HALL

16250 S. Oak Park Avenue
708-444-5000
Hours: 8:30 a.m. - 5:00 p.m.
Monday through Friday

ADMINISTRATION

VILLAGE MANAGER

David Niemeyer

ASST. VILLAGE MANAGER/EMA DIRECTOR

Patrick Carr

VILLAGE TREASURER

Brad Bettenhausen

POLICE CHIEF

Matthew Walsh

FIRE CHIEF

Forest Reeder

MARKETING DIRECTOR

Donna Framke

INTERIM HUMAN RESOURCES DIRECTOR

Paula Wagener

INTERIM PUBLIC WORKS DIRECTOR

John Urbanski

COMMUNITY DEVELOPMENT DIRECTOR

Kimberly Clarke

VILLAGE ENGINEER

Colby Zemaitis

VILLAGE ATTORNEY

Paul O'Grady

(Peterson, Johnson & Murray S. C.)

MEETINGS

VILLAGE BOARD MEETINGS

Held at 7:30 p.m. the first and third Tuesday of every month at the Village Hall.

The public is welcome.



COMMISSION MEETINGS

Commission meetings are held monthly at Village Hall and are open to the public.

Civil Service: 7:00 pm, first and third Mondays

Community Resources: 7:30 pm, second Wednesday

Economic and Commercial: 6:30 pm, second Monday

Environmental Enhancement: 7:00 pm, second Tuesday

Marketing and Branding: 6:00 pm, third Monday

Plan: 7:00 pm, first and third Thursday

Senior Services: 3:00 pm, first Wednesday

Sister Cities: 7:00 pm, third Wednesday

Veterans: 7:00 pm, second Wednesday

Zoning Board of Appeals: 7:00 pm, second and fourth Thursdays

MAYOR'S MESSAGE

Mayor Jacob C. Vandenberg



The COVID-19 pandemic and social unrest that has challenged our community recently has only strengthened my belief that Tinley Park is a great town. From residents who volunteered to deliver groceries to their elderly neighbors and the children who drew and wrote cards of encouragement to essential workers, to everyone who took to the streets to protest racial inequality and our own outstanding police officers who helped keep the peace, Tinley Park is a fantastic place filled with equally fantastic people.

The Village was able to do its part, too. In addition to waiving late fees and water shutoffs during the pandemic, we extended our vehicle sticker deadline and worked with local businesses for creative ways to survive the lockdown. We initiated a Cards to Connect program to bring a little positivity into the lives of those dealing with the pandemic, and our staff organized a donation drive of PPE so that first-responders and medical professionals had the tools they needed to protect themselves while working the front lines. Our Ministerial Alliance also spearheaded the Message of Hope hotline that gave callers a chance to talk to a local pastor or hear an uplifting prerecorded message.

Through it all, we did our best to get the latest information out to residents via Facebook, Twitter, our weekly Community Email newsletter, Tinley Park Television and our dedicated COVID-19 page on the Village website. If you're not yet engaged with these platforms, I encourage you to join at TinleyPark.org/StayInformed, as they are all great resources for Village news and events.

Unfortunately, as the COVID-19 pandemic grew, so did the Village's forecasted revenue loss. Current numbers have our projected revenues in the red at \$14 million, the majority of which comes from the General Fund (which supports administration, public safety and public works – all core services). In response, Village

"In addition to waiving late fees and water shutoffs during the pandemic, we extended our vehicle sticker deadline and worked with local businesses for creative ways to survive the lockdown. "

staff worked on a new spending plan to limit, defer and eliminate expenditures from the recently approved budget to offset these losses.

Specifically, we've deferred capital expenditures, eliminated training, reorganized staff, and furloughed department heads and senior staff. The new spending plan provides the Village an opportunity to offset the impacts of COVID 19 early, with the intent of preventing the need to make more drastic and critical cuts later in the fiscal year. The plan also gives the Village the ability to make additional reductions or reinstitute expenditures that have been limited. Staff will keep myself and the Village Board informed of any future changes that may need to be enacted.

The pandemic has also unfortunately had a negative impact on our special events. Due to State limitations on how many people can be gathered at one place, we've had to postpone many of our summer events such as Music in the Plaza and the Downtown Tinley Block Party. Because we're unsure when the state will enter new phases of the "Restore Illinois" plan that allow for larger gatherings, it's been difficult to plan events. We were able to reimagine several other events, however, such as temporarily turning Cruise Nights into parades that drive through Tinley Park neighborhoods, as well as hosting a virtual Memorial Day Ceremony that residents could watch safely from home. We look forward to again providing Tinley Park residents with the great events they've come to expect as soon as possible.

I'm happy to report that the Village's new contract with Homewood Disposal Services is going well. New benefits such as e-waste and Christmas tree collection, special discounts for veterans and seniors, the option for townhomes and condominiums to opt-in and lower monthly rates have been very well-received. Be sure to visit TinleyPark.org/Recycling for more information.

Continued on next page

Continued from page 3

Last year, the Village settled a Class Action Complaint alleging the old Severn Trent water meters previously installed throughout Tinley Park spun and caused customers to pay for water they didn't use. The Village is nearly finished replacing all of these old units with Sensus iPERL water meters, with only a few holdouts remaining. These new smart meters automatically transmit readings wirelessly and provide for better customer service, reduced operational costs and greater access to data. View and pay your bill online at the Sensus Center, which is accessible on the Village website at TinleyPark.org/SensusCenter.

The Village has also been working with the Cook County Department of Transportation and Highways to reconstruct portions of 175th Street, as well as Ridgeland and Oak Forest avenues, which are all currently under Cook County jurisdiction. Upon completion of the project, a Jurisdictional Transfer will be completed to move portions of these streets under Village control. I'm pleased to report that Tinley Park is slated for an additional \$500,000 for road projects

through state allocations to Cook County, which will help supplement this and other infrastructure initiatives. The 175th Street project is slated to start in 2021. Keep current on it at TinleyPark.org/CurrentProjects.

Although we still have a long way to go before we can finally put this troubling time completely behind us, I'm encouraged by the spirit of our residents and the tenacity of our businesses. Together we will continue to stand in the face of adversity and propel our outstanding Village into the future.



STAY IN THE KNOW!

Sign Up for Tinley Park's Community Email

The Tinley Park Community Email delivers the latest news about your Village, updates on construction projects, information on special events and more every week, directly into your email inbox. Subscribe to this free service today!



TinleyPark.org/StayInformed

MANAGER'S MESSAGE

David Niemeyer



While this year has certainly had its challenges so far, I'm very proud of the strength and cooperative spirit of Tinley Park residents and businesses in the face of adversity. I'd especially like to thank our outstanding first-responders, who dealt with the COVID-19 pandemic admirably and risked their own health to keep everyone safe. It's in times of great crisis that I'm reminded how great our community is, and how well we come together as a family when the need arises.

But Village business must continue, and I'm pleased to report that we're moving along on several projects. We released the new Tinley Park Strategic Plan, which was compiled using information gathered from focus groups, public workshops and the 2019 Tinley Park Citizens Survey. This plan will help guide the Village's endeavors for the next five years, and I'll be sure to keep everyone apprised of our progress through regular updates at Village Board meetings and my "For the Record" column in the Community Email. Read more about the Strategic Plan and the methods used to create it on page 6 of this Annual Report.

The State of Illinois has reopened talks to sell the Tinley Park Mental Health Center property to the Village, and I'll be updating you on the progress of those talks as they develop. The Village is also continuing to press them about cleaning up the property in the meantime. In addition to removing any and all contaminants from the site, we're asking the State to secure the area with a fence to keep copper thieves and adventure-seekers out. I'm confident we'll be able to reach an understanding with the State that is beneficial to both residents and future developers who wish to take advantage of the site's prime location in the heart of Tinley Park.

Budget issues related to the COVID-19 pandemic have unfortunately delayed the Harmony Square development in Downtown Tinley. Despite this, we're continuing to work on the infrastructure and utilities the site will need to support the plaza's activities. Work has been moving a bit slower than we'd like due to developer Holladay pulling out of the Encore project. We're also working diligently to acquire the land we don't yet own but need to complete the project. I'll keep everyone updated on progress.

As many of you know, the Village gets its water from Lake Michigan via an arrangement with Oak Lawn. Improvements are being made to the water system infrastructure used to deliver that water, and the project is on track to be finished by 2023. When it's done, the new system will have dual, redundant feeds; more modern and efficient pump stations; and significantly larger capacity, all of which means better water delivery for all Tinley Park residents.

The Illinois Department of Transportation (IDOT) is busy resurfacing a five-mile stretch of 159th Street from 94th Avenue in Orland Park to Cicero Avenue in Oak Forest. Work began in March and is expected to be finished by July. IDOT is also resurfacing Harlem Avenue from 159th Street to Route 30. Construction began last April and is on-track to be finished by July. While these projects can be very frustrating, they're also necessary to the health and functionality of all roads. The Village is thankful for everyone's patience while IDOT performs this much-needed work.

I'd like to thank Kevin Workowski, who retired as Public Works Director in March after serving the Village for 33 years. He began his career with the Village as a laborer in 1987 and worked his way up the ranks to become Assistant Public Works Director in 2004 and Public Works Director in 2016. I want to wish Kevin and his family the best in his retirement and thank him for all his years of dedicated service. Assistant Public Works Director John Urbanski has taken on the role as Interim Public Works Director.

This year may have started out a bit difficult, but I'm confident sunnier skies are ahead. Please feel free to email me with any questions or concerns you might have at dniemeyer@tinleypark.org.

David Niemeyer

STRATEGIC PLAN PAVES WAY FOR FUTURE

The Village of Tinley Park has its own roadmap – the Tinley Park Strategic Plan. Comprised of five main goals, the plan’s mission is to provide a safe, high-quality experience for Tinley Park residents, the business community and visitors. The plan proposes to do this by:

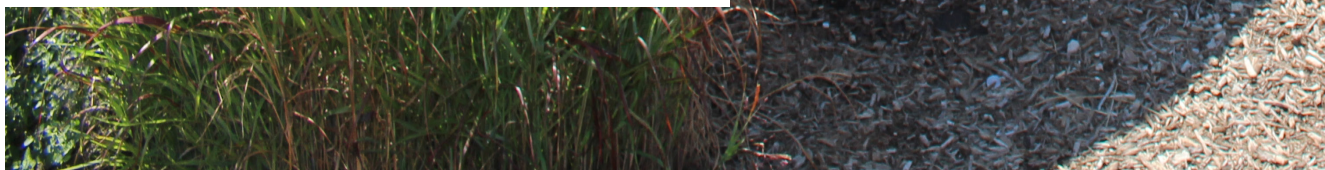
- 1 Supporting and enhancing a comprehensive public safety network in partnership with the community;
- 2 Cultivating a highly motivated workforce through investments in Village employees, processes and technology;
- 3 Expanding economic development opportunities;
- 4 Increasing neighborhood and business district stability; and
- 5 Improving community engagement and tourism.

The Tinley Park Strategic Plan was drafted using input from public workshops and focus groups with Village staff and members of the business community, as well as from data compiled from the Tinley Park Citizens Survey. This survey was facilitated by the National Research Center and mailed to 1,700 randomly selected households in July 2019. The survey, available at TinleyPark.org/CitizenSurvey2019, included questions related to quality of life in Tinley Park, the characteristics of the community, the effectiveness of its government, and how engaged participants are with the Village.

Over the next five years, the Village will use this plan as a guide of things to accomplish. Through careful budgeting and work planning, Village staff will work to implement these goals and strategies and provide progress updates to residents.



Read the complete Tinley Park Strategic Plan at TinleyPark.org/StrategicPlan.



AWARDS ACCOLADES GRANTS

MARKETING GRANT

The Village received a \$46k Marketing Partnership Program Grant from the Illinois Bureau of Tourism. The funding was used to partner with WGN to execute a 90-day radio campaign focused on drawing visitors to Tinley Park.

AEDO RE-ACCREDITATION

The Economic Development Division again received the honor of becoming an Accredited Economic Development organization by the International Economic Development Council.

TECHNICAL INNOVATION

The Southwest Branch of the American Public Works Association presented the Village with a Technical Innovation award for the North Street Reconstruction Project. The project used permeable interlocking paver stones and was funded by the Village and a \$200,000 Green Infrastructure Grant from the Metropolitan Water Reclamation District of Greater Chicago.

CAFR AWARD

For the 27th year, the Village received a Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association of the United States - the highest form of recognition in governmental accounting and financial reporting.



ANNUAL BUDGET AND REPORT

The Village received the Distinguished Budget Presentation Award for the annual budget for the fiscal year beginning May 1, 2019. The award was administered by the Government Finance Officers Association and is the highest form of recognition in governmental budgeting.

The Annual Report for fiscal year 2018 won the Government Finance Officers Association's Outstanding Achievement award in the Popular Annual Financial Reporting program.



Tinley Park police officer Bob Shervino was named **Illinois D.A.R.E. Officer of the Year** in 2019. He was selected by the Illinois D.A.R.E. Officers Committee from more than 100 nominations.

The Tinley Park Police Department won an award for its 2019 National Night Out celebration in the 50,000 to 100,000 population category. The Department has won this award 13 times since 2007.



ENTERPRISE GRANT

Enterprise TE Products Pipeline Company presented the Village with a \$1,000 grant. The Fire Department used this grant money to purchase safety equipment, including monitoring devices for combustible gases and toxic atmospheres.

STAY INFORMED, WHEREVER YOU ARE

Staying in touch with Tinley Park is easier than ever, which is important because local news is your news – your neighborhoods, your schools, your community. Knowing the who, what, when, wheres and hows of your town helps you make informed decisions about everything from where to go for dinner to where you should go in case of an emergency.

No matter if you're on the go or relaxing at home, a news junkie or just curious about one topic, the Village has what you need to stay educated on everything happening in Tinley Park.





SIT DOWN IN STYLE WITH “MUSICAL CHAIRS”

Have you seen musically decorated chairs around town and wondered what they are?

Last year, the Village rolled out a companion program to its Benches on the Avenue program called “Musical Chairs.” Local artists designed 23 chairs to represent Tinley Park’s motto, Life Amplified, across Village businesses.

When you see a Musical Chair, snap a photo with it and share with the Village by doing one of the following:

On Facebook: Post it on your Facebook page and tag the Village of Tinley Park Illinois Government. Be Sure to use #TinleyLifeAmplified in your caption, and make your post public or we won’t know you found the chair!

Via Email: Send the photo, along with your full name and where you found it, to MKTG@tinleypark.org. Please include #TinleyLifeAmplified in the email’s subject line.

A winner will be picked at the end of each month and will receive a gift card to a Tinley Park business of their choice and a Tinley Park swag bag. Please note that all entries will be shared on the Village’s Facebook page.

The chairs are rotated throughout Tinley Park on a regular basis, so don’t miss your chance when you spot a Musical Chair! Find out more at TinleyPark.org/MusicalChairs.

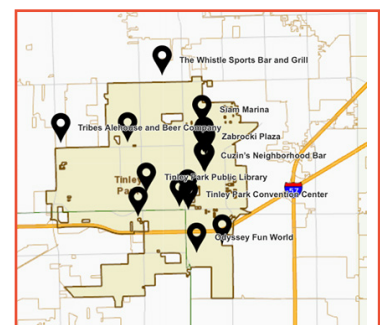
PROMOTIONAL ITEMS

Show your Tinley Park pride by getting any or all of the branded gear listed below. Stop by Village Hall to get yours today before they’re gone!

- Black Wind Shirt
- Umbrella
- Patriotic/Navy Hats
- Picnic Blanket
- Aluminum Water Bottle
- Tote Bag
- Coffee Mug
- Foam Guitar
- Drawstring Sports Bag
- Frisbee
- And much more!

CHECK OUT AN ONLINE MAP FOR LIVE MUSIC IN TINLEY

The Village introduced a new way to find local music in Tinley Park with an online interactive music map that includes headliners at the Hollywood Casino Amphitheatre along with performers at your favorite restaurants and bars. Music is at the heart of it all, no matter where you go or what you decide to do in Tinley Park. Check out the electric array of musical offerings by using the online music map at TinleyPark.org/LifeAmplified.



BENCHES ON THE AVENUE

An Inside Look . . .

Tinley Park has become known for the Benches on the Avenue program, which has graced Oak Park Avenue every summer since 2004. But did you ever wonder how they come to be? From inception to creation to installation, the process of an idea becoming a bench is a long one, requiring a lot of work and collaboration between many people.

DESIGN

Theme is chosen, applications are sent to artists and designs are selected.

CREATION

Artists have eight weeks to paint and adorn their bench with colorful, vibrant, 3D designs.

DISPLAY

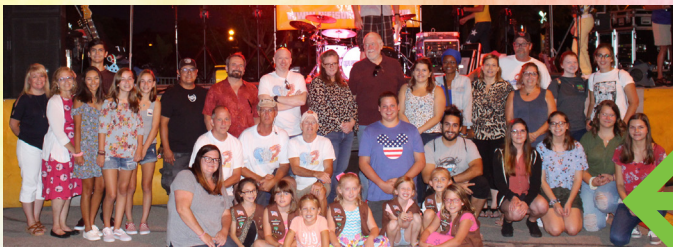
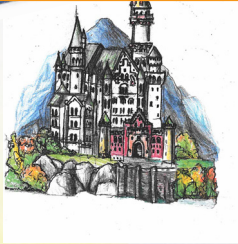
From May to October the benches are on display for residents and visitors to enjoy.

RECOGNITION

Meet the Artists / Award Night is held in mid-summer during a Music in the Plaza concert.

REMOVAL

In October, the benches are removed and the sponsors take possession.



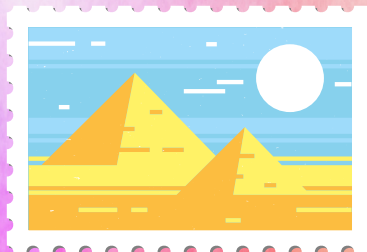
2020 Benches on the Avenue

AROUND — the — World

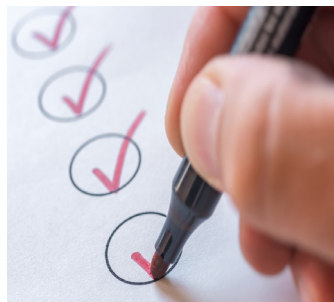
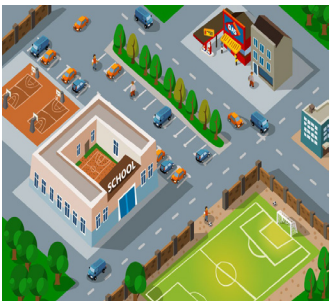
Have you always wanted to travel the world but get a bit nervous around airplanes? The Village of Tinley Park has your back!

Check out a world of travel wonders by visiting the nearly two dozen benches out now through October from 172nd to 175th streets along Oak Park Avenue. This year's theme is "Around the World" and features imaginative, three-dimensional works that depict some of the most explored and fascinating travel destinations, vacation spots and/or iconic landmarks across the globe.

Find out more at TinleyPark.org/Benches.



United States®
**Census
2020**



2020 CENSUS IN TINLEY PARK

The Village is taking part in the 2020 United States Census. Held every 10 years, the Census is used to collect data that helps determine the number of seats Illinois has in the U.S. House of Representatives and the amount of federal funds received for such things as schools, senior centers and public works projects. It also is the basis for many state revenue payments, such as income tax and motor fuel tax.

Every household has the option of responding online, by mail or by phone. Every household has received an invitation to participate in the 2020 Census from either a postal worker or a census worker. Residents can complete census questionnaires at my2020census.gov or by calling (844) 330-2020.

For more information, please visit TinleyPark.org/Census.

VEHICLE STICKERS

The Village mailed applications for the 2020-21 to residents at the end of June. Residents will only be able to purchase stickers by mail until Aug. 3. After that time, stickers will also be available at Village Hall and the Tinley Park Police Department. However, the Village strongly urges everyone to continue to mail in their applications and payment to Village Hall instead of coming in person, as this is the safest and easiest method to mitigate the spread of COVID-19.

Residents need only confirm or correct the vehicle and customer information on both sections of the application and mail the entire application with a check or money order to Tinley Park Village Hall, 16250 S. Oak Park Ave., Tinley Park, IL 60477. Residents can also drop off the application and payment in the drop box at Village Hall.

Residents turning 65 in 2020 can submit a copy of both sides of their current driver's license to receive the senior citizen discount. One discounted sticker is allowed per driver's license, and trucks are not included.

Stickers should be displayed by October 1 and are valid through April 30, 2021. For more information, please call the Village Clerk's office at (708) 444-5000.

EARLY VOTING

Did you know that Cook County residents will be able to vote early for the 2020 General Election at Tinley Park Village Hall? As November approaches, please visit the Clerk's Office page on the Village website at TinleyPark.org for dates and times.

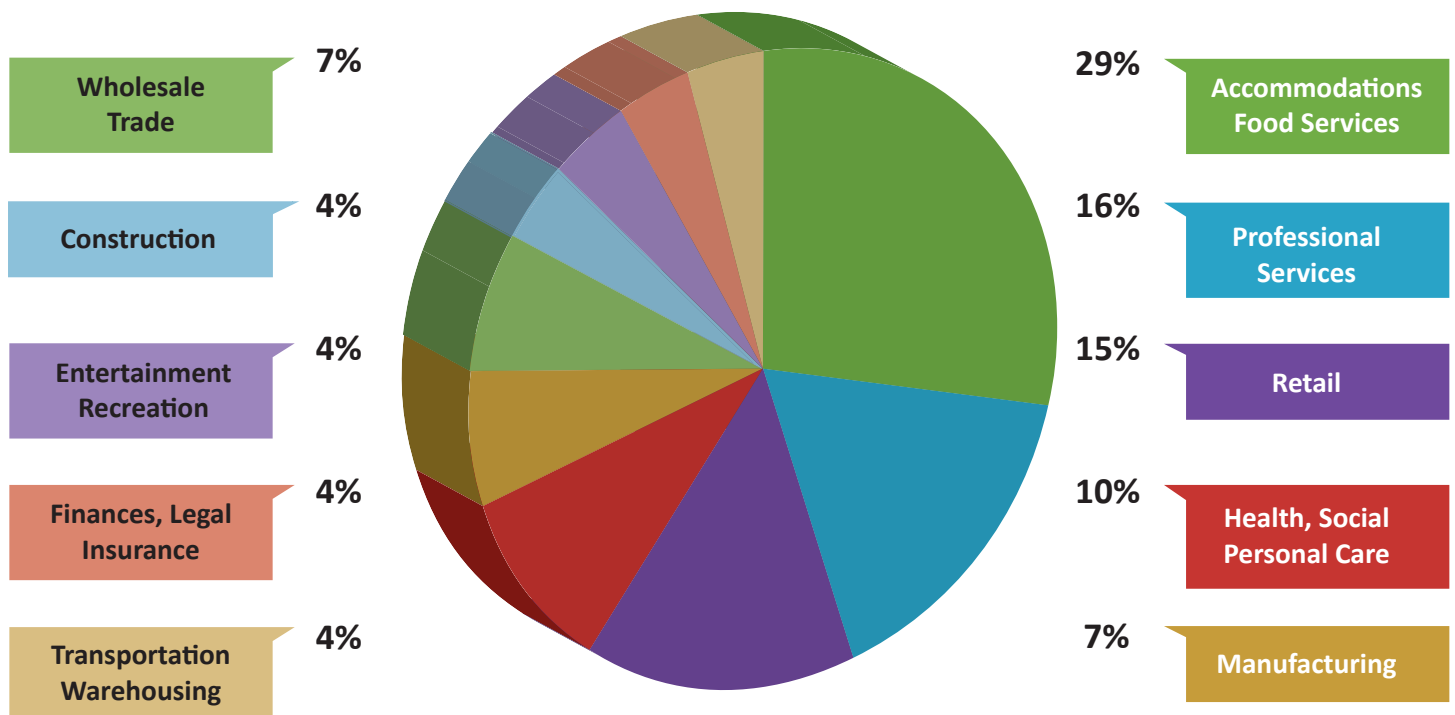
SEE DOWNTOWN TINLEY BUSINESSES WITH ONLINE DIRECTORY

Downtown Tinley offers so many choices for shopping, dining and services from many locally owned, independent businesses. To help you find what you're looking for, the Village has created a complete list of restaurants, shops and service businesses on the Village of Tinley Park website at TinleyPark.org/Business.

Businesses are listed alphabetically, or you can search by categories ranging from automotive to spa and beauty. Simply click on "Filter by Category" and then select the type of business you are interested in. It's that easy!

The Village is also working on a hospitality app that will showcase all of the great dining, recreation, special events and shopping options in one spot. Coming soon to a cell phone near you!

TINLEY PARK BUSINESS DIVERSITY





COMMUNITY DEVELOPMENT

CUSTOMER SERVICE

As a consequence of some new staffing and operational changes in the Community Development Department, the Village has improved customer service for its residents and businesses.

A critical step in improving the permitting process was hiring a full-time Building Official and Building Manager. James Ostrom recently joined the Community Development management team to assist with the day-to-day operations of the Building Division. Jim brings technical and managerial experience to the position and is available to assist residents and businesses with their construction projects to ensure they run smoothly and efficiently through the Village.

Priscilla Cordero, Business Development Manager, also recently joined the department and brings private banking experience. She has worked in economic development with an emphasis in small

business financing. Priscilla began her tenure with the Village at the beginning of the COVID-19 crisis and has proven invaluable with her outreach to local businesses.

In addition to these staffing changes, the Village recently went live with a new building permit software system that will enable a smoother work flow process amongst staff and departments. This system improves tracking of the permitting process and will reduce review time through electronic plan review. A resident portal is under development that will provide residents with easy access to permit application and monitoring of the permitting process.

The Community Development Department offers a survey, which is always available at the Village Hall. Please contact the department at (708) 444-5100 for more information.

SHORT-TERM RENTAL LICENSE

The Village recently implemented a Short-Term Rental License that requires all property owners who wish to rent space within their residence (e.g., AirBnB) to be registered with the Village. In order to be eligible, property owners must meet several requirements, including:

- The short-term rental must be the owner's primary residence.
- The property must be inspected to ensure minimum life safety issues are addressed.
- The owner must maintain a general liability insurance policy of \$1 million.

- Only one rental is allowed per location per year.
- No short-term rental can be located closer than 500 feet from another short-term rental.
- Short-term rentals in a multi-family cannot exceed 25% of the total number of units.
- There is a license fee of \$50.

Find out more at TinleyPark.org/RentalLicense.

NEW FLAGSHIP HOTEL

Visitors will have even more to enjoy – literally – when the new Even Hotel brand takes over the Holiday Inn property adjacent to the Tinley Park Convention Center. The Harp Group, which inked a deal with the Village in 2018 to take over managerial responsibilities at the Convention Center, is in the process of converting the existing property. Even Hotels is a national chain specializing in serving travelers' holistic wellness needs through fitness opportunities, healthy food options, a wellness-savvy staff and natural spaces.

Many of the visitors who will stay at Even Hotels will be utilizing the Tinley Park Convention Center, which has 75,000 square feet of event space (58,000 contiguous), with ceilings as high as 35 feet and 1,500 free parking spaces. It's the region's largest convention venue, hosting a variety of public and private events throughout the year

such as trade shows, national conventions and special events.

First launched in 2012, Even Hotels is the fastest-growing brand within the Intercontinental Hotel Group family. There are 14 other Even Hotels in the United States, with another 18 expected to open in the next year. The Tinley Park location will be the very first in Illinois.



THE BOULEVARD

The Boulevard is a mixed-use development at the southeast corner of South Street and 67th Court. When completed, it will be four stories tall, with retail space on the first floor and 165 residential apartment units above it. The foundation has been completed for the first building, which is set to open in 2021.

ROUTE 45 UTILITY EXTENSION

In order to spur development along LaGrange Road and 183rd Street, the Village hired Baxter and Woodman to design and construct utilities to serve vacant properties along this corridor. The Village will be reimbursed by any developments built on the land. Construction of the utilities is anticipated to start in the fall.





IN 2019, THE TINLEY PARK FIRE DEPARTMENT . . .



- Instituted a new life-saving program for full-arrest responses to improve survivability chances for patients.
- Hired nine new firefighters; retirement of Lt. James Gaskill (21 years) and Todd Rabideau (20 years).
- Completed Rescue Task Force Training with the Tinley Park Police Department.
- Raised more than \$15,000 for the Illinois Fire Safety Alliance's "Camp I Am Me" program through the annual 'Run for Your Life Safety' 5K.
- Hosted its second annual Charity Golf Outing to benefit Gigi's Playhouse. A total of 90 golfers attended.
- Tied its alerting system in with the Orland Fire Department for early notification to help reduce response times for automatic aid incidents.
- Began teaching the Third Grade Fire Prevention Program in both public and private schools.
- Implemented the Emergency 24 monitoring program, which reduces alarm responses due to trouble, supervisory and service alarm call outs.
- Provided upgraded hoods to firefighters that are designed to reduce exposure to carcinogens in smoke and provided ballistic armor equipment to all first-due and command staff.
- Entered into an agreement with MABAS Division 24 for the Tinley Park Emergency Communications Center to handle all Still and Box Alarm dispatching for extra alarm incidents.

The Tinley Park Fire Department and EMS received 8,500 fire calls, 150 more than the previous year. This means that, on average, there were 24 requests for service every day last year in the Village.



BETTER  **FASTER**  **SAFER**  **SMARTER**

Fire Station No. 47

The new Fire Station No. 47, which was constructed at the site of the old building at 7825 W. 167th Street, is now open and operational. New features include:

- Bunk room facilities to accommodate constant occupancy of as many as six to eight firefighters
- More privacy for showers and changing
- Upgraded safety and cancer-prevention measures for staff that separate them from potentially dangerous equipment
- More storage for gear
- A fitness room
- Direct pathways to apparatus, resulting in quicker access
- A dedicated drive-through so trucks won't have to back into the garage at 167th Street, which can cause traffic issues
- High-quality, durable furnishings that can withstand constant use for years



Fire Chief Forest Reeder
Serving Tinley Park since April 2017
Assignment: Station 46

How I make Tinley Park BETTER:

In my role as Fire Chief, I believe I make Tinley Park a better fire department by identifying opportunities for service improvement and by making sure our firefighters are among the best staffed, equipped and prepared in the area. This, in turn, makes the Tinley Park Fire Department better in serving the community.

BETTER-FASTER-SAFER-SMARTER (BFSS)

Better, Faster, Safer, Smarter (BFSS) is a phrase and set of guiding principles I want every member of our organization to use in their daily decision-making and professional development efforts. When I was hired as Fire Chief in April 2017, my vision for the Tinley Park Fire Department was to build our department and work for constant improvement based on these four core values. I've been in the fire service for 41 years and identified these four action statements as keys to improvement and progress. Every policy, purchase, training and interaction in our operations should be driven around at least one of these principles.

Training can make our firefighters BFSS, while a new procedure can make us safer in how we do our jobs. A new piece of equipment allows us to better serve our community, and a new public education or outreach program can help make Tinley Park a smarter place to live, play and work.



CITIZENS FIRE ACADEMY

Launched the inaugural academy in August, which resulted in 18 graduates



The Tinley Park Police Department provides superior police response and services to the community each and every day. The police department takes great pride in public safety in the community through the CodeRED emergency notification system, the Citizens Police Academy program and the National Night Out, Coffee with a Cop and Police Speaker's Bureau events.

Ongoing police department initiatives include BASSET training, child safety seat inspections, the Crime-Free Housing program, prescription drug drop-off and safe transactions services, and the D.A.R.E., Lock It or Lose It and Peer Jury programs.

Crime Statistics

Below is the Uniform Crime Report for Tinley Park, which contains the major crimes the FBI tracks for all cities and villages.

	2019	2018
Homicide	0	0
Forcible Rape	6	2
Robbery	7	9
Aggravated Battery/Aggravated Assault	9	12
Burglary	75	79
Theft	590	582
Motor Vehicle Theft	44	33
Arson	0	0
	2019	2018
Arrests	990	1,105
Accident-Personal Injury	259	236
Accident-Property Damage	1,512	1,321
Calls for Service	34,510	34,436
Traffic Stops	4,901	5,162



The Tinley Park Police Honor Guard participated in National Police Week in Springfield and Washington, D.C., where they joined thousands of law enforcement officers in paying tribute to those who have lost their lives in the line of duty.

IN THE COMMUNITY

The Tinley Park Police Department was the second-highest fundraising department in the State of Illinois for events benefiting Special Olympics. Fundraising events throughout the year included the Super Polar Plunge, the Dunkin' Donuts Cop on Top, the Tip a Cop event at Texas Roadhouse, the World's Largest Truck Convoy, the Comedy Night Out for Special Olympics and the Law Enforcement Torch Run.

Tinley Wish is a year-round fundraiser that benefits residents in need. Every December since its inception, a caravan of Tinley's finest police, fire and EMA employees join with Village officials, local clergy and prior recipients to deliver gifts to Tinley Wish recipients.



The police department also participates in the Seniors and Law Enforcement Together (S.A.L.T.) program for Tinley Park residents age 55 and older. Meetings are held at 1 p.m. the first Monday of the month from February through December in the training room at the Tinley Park Police Department. Meetings feature new guest speakers each month discussing issues important to seniors. Contact (708) 444-5326 for more information.

EMERGENCY MANAGEMENT AGENCY

Visit TinleyPark.org/EMA for safety tips pertaining to floods, thunderstorms, tornadoes, winter storms and other natural or man-made disasters.

Infectious Diseases

The Village's EMA department closely monitors infectious diseases that may pose a health risk to Tinley Park residents. Working with the Cook County Department of Public Health and the Cook County Department of Homeland Security and Emergency Management, EMA ensures residents are informed of potential health risks and how to deal with them. Visit the Village website for a wealth of resources related to infectious diseases.

Tinley Park Helistop (TF8)

The Tinley Park Helistop is a public-use facility for helicopters. There are more than 100 air operations at the facility per year. It's used by law enforcement, medical, military, news media and other private operators.



EMS

AMBULANCE CALLS: 6,988



EMA

MEMBER HOURS: 4,893
EVENTS: 663



911

NON-EMERGENCY CALLS:
104,743
EMERGENCY CALLS: 17,008

PUBLIC WORKS DEPARTMENT

Sanitary Sewer Improvements

Last year, Public Works installed cured-in-place-pipe (CIPP), commonly known as pipe lining, on a force main in the Steeple Run neighborhood and on Ridgeland Avenue from 167th to 175th streets. The CIPP project:

- Increases the life expectancy of existing mains
- Is more cost-effective than digging up and replacing pipes
- Decreases the likelihood of breaks and the need to dig in residential yards to make repairs
- Reduces traffic detours and road closures
- Can increase capacity during rain events, which helps decrease occurrences of basement back-ups in residents' homes



Pavement Management Project

The 2020 Pavement Management Project will repair or resurface 9.2 miles of roads in Tinley Park. A map and list of streets to be repaired is available on the Village website at TinleyPark.org/PMP.


Snow Plan Improvements

The Public Works Department sends 12 plow trucks out in 12-hour shifts after an accumulation of one inch of snow. While response times are good, the department is always looking for ways to improve. In 2019, the department:

- Increased its ability to track snow events by monitoring air and ground temperatures, which helps crews better follow weather changes
- Began pre-wetting, which helps reduce instances of black ice by decreasing the bond between roads and ice

Online Bill Pay

Paying your water bill is easy. Visit <https://services.tinleypark.org> and click on "Registered Users" if you are a returning customer or "New Users" if it's your first time using online bill pay. After either entering or creating your User Name and Password, you'll be on your way to a paid water bill in no time. **Find out more at TinleyPark.org/BillPay.**





John Urbanski
Interim Public Works Director
Employee since 1999

How I tend to Tinley Park:

The Tinley Park Public Works Department manages and maintains Village infrastructure, including things such as water mains, Village-owned streets, parkways, facilities, our fleet of vehicles, street lighting and the sanitary system, among others.

As Interim Public Works Director, I oversee day-to-day operations and am tasked with various administrative, operational and managerial duties. I coordinate operations and personnel at Public Works, which encompasses about 100 people, including part-time, full-time and seasonal employees. I also manage large capital projects of Village-owned assets, as well as various contracts with companies and other municipalities. And, of course, Public Works teams with the Marketing Department all year long to bring residents fun special events.

I feel the most important aspect of my job in Tinley Park is making sure residents know that Tinley Park Public Works is on their side, and that we want to help them as much as possible. Our primary focus is to make sure our Village is safe, above anything, so a lot of my daily tasks are finding ways to keep our Village functioning properly and maintaining our current infrastructure.

Because I oversee many construction projects, I know the ins and outs of roadways, infrastructure, contractors, water system, streets and many other viable facets of the town. I hold myself to the highest standards of customer service, and have a working knowledge of each department to make sure the Village operates like a well-oiled machine for today, tomorrow and many years to come.

TinleyPark.org/PW tpw@tinleypark.org  708-444-5100

The Village is profiling key staff in various departments to highlight how they serve Tinley Park and contribute to its well-being. Employees and the positions they work are featured every week for about two months, and these profiles are shared in the weekly Community Email and on social media. The Tinley Park Fire Department was the first to be featured, followed by the Tinley Park Public Works and Community Development departments.



Other Projects

- Public Works is in the fourth phase of the LED Street Lighting Replacement Project and is replacing 600 lights in the project area. Residents can visit TinleyPark.org/CurrentProjects for more information and a map of the areas covered by each phase. To date, the Village has received about \$224,000 in energy grants for the project.
- Took inventory of the 59 Village-owned and 135 private ponds in the Village to determine which had the most urgent maintenance issues; work began in 2019 at Apple Lane and Fairfield Glen ponds.
- Installed a light-up display in Zabrocki Plaza during the winter months
- Assisted with the construction of the new Fire station No. 47 by overseeing construction as project manager
- Replaced/installed more than \$1 million worth of water main throughout the Village

In 2019, Public Works joined the Suburban Tree Consortium, which allows the Village to purchase quality trees at a lower price without having to go out to bid every year. The department also created the Residential Drainage Assistance Program, which helps owners of residential, single-family lots deal with drainage issues on their property.

Sensus Center

The Sensus Center is a web-based application that gives you an all-access pass to your water meter accounts. Log on to Sensus Center for:

- Easier access to information with usage charts and billing estimates
- A customized, utility-branded interface that will email or text alerts on important account information
- Home energy profiles and cost saving tips to help target energy goals to meet the customer's budget

Get started using the Sensus Center at TinleyPark.org/SensusCenterInfo.

FISCAL YEAR BUDGET 2020

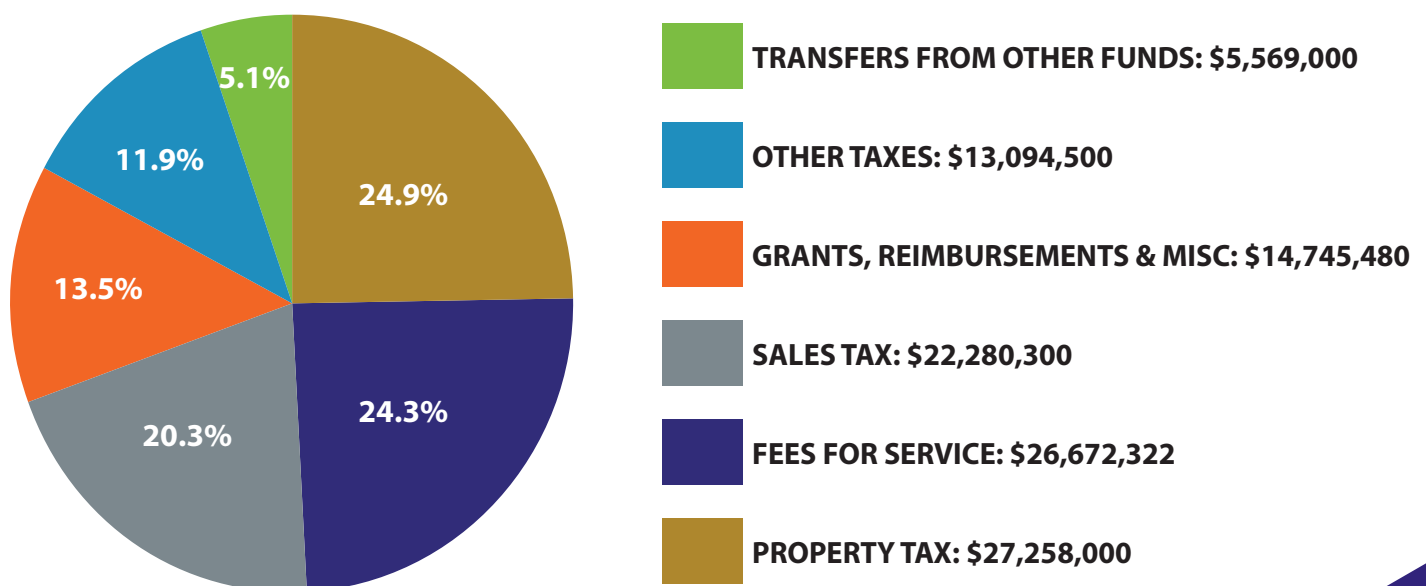
On April 21, 2020 the Village Board approved the budget for Fiscal Year 2021. The Village's fiscal year runs from May 1 through April 30. Following long-established fiscal policies, the main operating funds (General, Water and Sewer and Commuter Parking Lots) are balanced, meaning expected revenues meet or exceed the budgeted expenditures. The fiscal 2021 budget does not include any new revenue sources.

The overall Fiscal Year 2021 budget reflects approximately \$109.6 million in revenues and \$142.2 million in expenditures and includes capital expenditures in addition to the normal operations. The difference between total revenues and total expenditures is covered by accumulated capital reserves where money has been set aside in prior years for future capital expenditures.

A key part of the Village budget process is to determine available resources by projecting expected revenues that will be received and available reserves. Following conservative and financially sound budgeting practices within the Village's budget policy, revenues are projected at levels that are realistically expected, but may be lower than actually received.

This practice minimizes the risks of budgeting operations against a revenue stream that may not be realized due to unanticipated shifts in the economy or where a revenue source may be diminished or eliminated unexpectedly, a situation that the Village unfortunately saw due to the COVID-19 pandemic. Conversely, expenditure budgets for items that are not contractually fixed will generally be established at amounts somewhat higher than may actually be incurred to account for unknown variables. Village fiscal policies spell out that the issuance of debt (short or long-term) is restricted to fund capital projects and not to fund the Village's operating budgets. The Village's operating funds continue to maintain fund balances that meet or exceed the established fund balance policies within its Fiscal Policy Manual.

Revenues



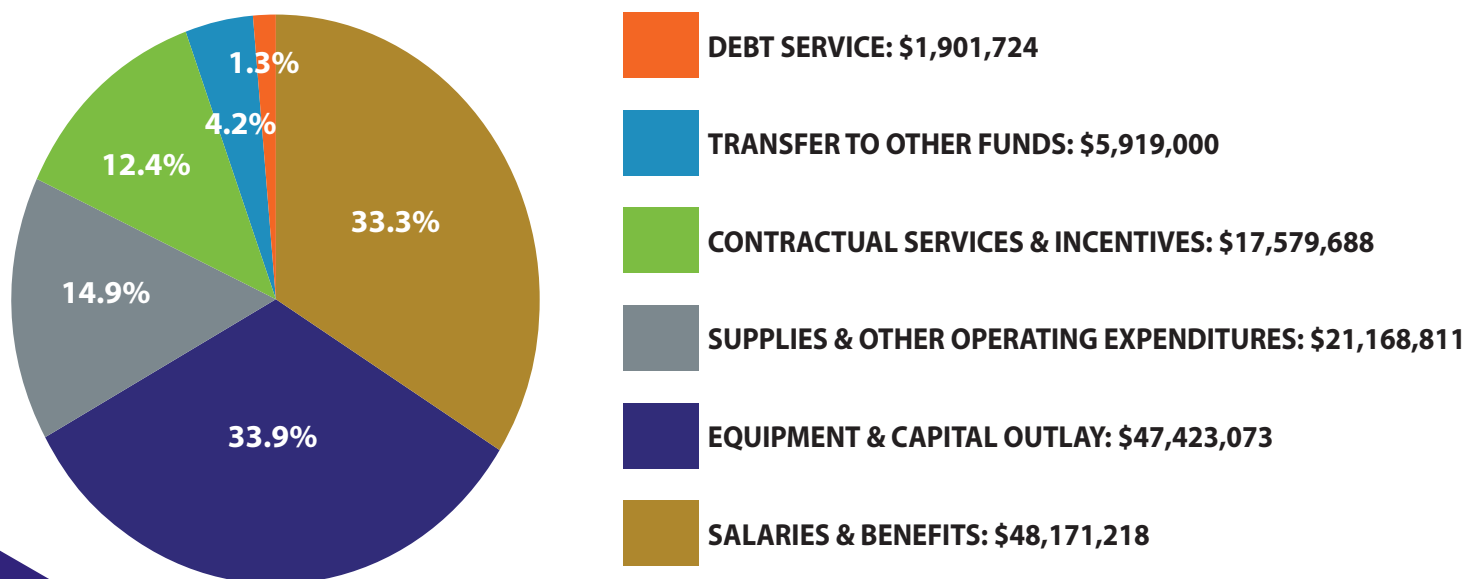
The most recent Fiscal Year 2020 was projected to close with General Fund revenues exceeding expenses by approximately \$2.2 million. About 4.8% of this figure was the result of overall revenues exceeding the amounts budgeted, while the remainder (95.2%) resulted from lower overall expenditures than had been contemplated in the budget. Following established fiscal practices, the majority of these excess funds are transferred to capital reserves to support equipment and infrastructure replacements in Fiscal Year 2021 or beyond. A portion of these funds are transferred to debt reserves to aid in stabilizing the portion of the Village's property tax levy required to support debt service (principal and interest payments). In the most recent tax year, property owners paid a total of \$350,000 toward Village total debt service of more than \$2.9 million.

In order to offset forecasted losses in revenue due to the COVID-19 pandemic and the State's "Stay at Home" order, the Village decided to eliminate all discretionary spending and focus resources to core services. The Village projects total revenue loss at more than \$14 million, with \$11 million of that coming from the General Fund, which supports core services such as administration, public safety and public works. To mitigate the impact of this figure (which is nearly 20 percent of the General Fund), the Village proposed a spending plan that reduced expenditures.

As part of this spending plan, the Village deferred capital expenditures, eliminated training, and reorganized staff. Additionally, department heads and senior staff members will be intermittently furloughed during the fiscal year in an effort to reduce budgeted costs. This new spending plan provides the Village an opportunity to offset the impacts of COVID 19 early, with the intent of preventing the need to make more drastic and critical cuts later in the fiscal year.

Staff will update the Village Board regularly on the actual COVID 19 revenue impacts as those amounts become known.

Expenditures



STATEMENT OF NET POSITION

	Governmental Activities		Business-Type Activities		Total	
	2019	2018	2019	2018	2019	2018
Current & Other Assets						
Assets	\$131.4	\$125.5	\$29.6	\$29.0	\$161.0	\$154.5
Capital Assets	203.2	199.2	35.9	36.1	239.1	235.3
Total Assets	334.6	324.7	65.5	65.1	400.1	389.8
Deferred Outflows of Resources	13.9	3.7	1.1	0.2	15.0	3.9
Total Assets and Deferred Outflows of Resources	348.5	328.4	66.6	65.3	415.1	393.7
Liabilities						
Long-Term Liabilities	81.0	50.8	7.4	5.7	88.4	56.5
Current Liabilities	3.3	3.8	2.4	2.6	5.7	6.4
Total Liabilities	84.3	54.6	9.8	8.3	94.1	62.9
Deferred Inflows of Resources	20.9	24.2	0.2	0.7	21.1	24.9
Total Liabilities and Deferred Inflows of Resources	105.2	78.8	10.0	9.0	115.2	87.8
Net Position						
Net Investment in Capital Asset	191.6	186.2	32.9	32.4	224.5	218.6
Restricted	15.1	16.3	-	-	15.1	16.3
Unrestricted	36.6	47.1	23.8	23.9	60.4	71.0
Total Net Position	\$243.3	\$249.6	\$56.7	\$56.3	\$300.0	\$305.9

(Reported in millions)

CONDENSED STATEMENT OF ACTIVITIES

	Governmental Activities		Business-Type Activities		Total	
	2019	2018	2019	2018	2019	2018
Revenues						
Program Revenues:						
Charges for Services	\$5.4	\$5.8	\$25.6	\$25.5	\$31.0	\$31.3
Operating and Capital Grants and Contributions	2.3	2.4	0.0	0.2	2.3	2.6
General Revenues:						
Real Estate Taxes	24.6	26.4	0.0	0.0	24.6	26.4
Other Taxes	31.9	30.9	0.0	0.0	31.9	30.9
Other	1.3	1.2	1.0	0.3	2.3	1.5
Total Revenue	65.5	66.7	26.6	26.0	92.1	92.7
Expenses						
General Government	12.0	16.2	0.0	0.0	12.0	16.2
Public Works	12.8	11.5	25.2	24.5	38.0	36.0
Public Safety	27.9	27.8	0.0	0.0	27.9	27.8
Social Services	2.1	2.1	0.0	0.0	2.1	2.1
Interest and Fees	0.2	0.6	0.0	0.0	0.2	0.6
Total Expenses	55.0	58.2	25.2	24.5	80.2	82.7
Change in Net Position	10.4	8.5	1.4	1.5	11.8	10.0
Net Position as of 4/30/19	\$243.3	\$249.5	\$56.7	\$56.4	\$300.0	\$305.9
Change in Accounting Principle		(16.6)		(1.1)		(17.7)
Net Position Restated 5/1/18*		232.9		55.3		288.2

* Due to a change in accounting principle, applied by the Independent Auditor, fiscal year 2019 beginning net position (as of May 1, 2018) was restated.

Ended April 30, 2019 (Reported in millions)

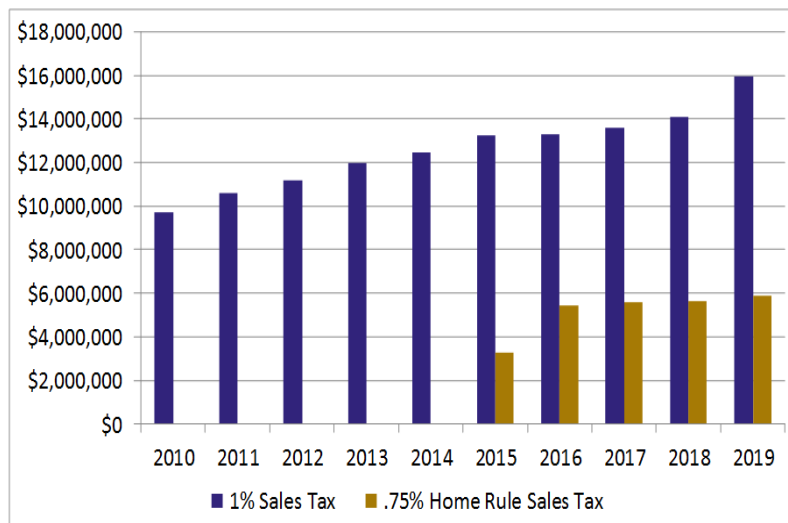
SALES TAX

Of the regular sales tax rate applicable for Tinley Park (9.75% for the Cook County portion and 7.75% for the Will County portion), the Village receives 1%. For a breakdown of the sales tax rate, please visit the Village's Transparency Portal at TinleyPark.org/Transparency and click on "Sales Tax Rates" under "Taxes and Fees."

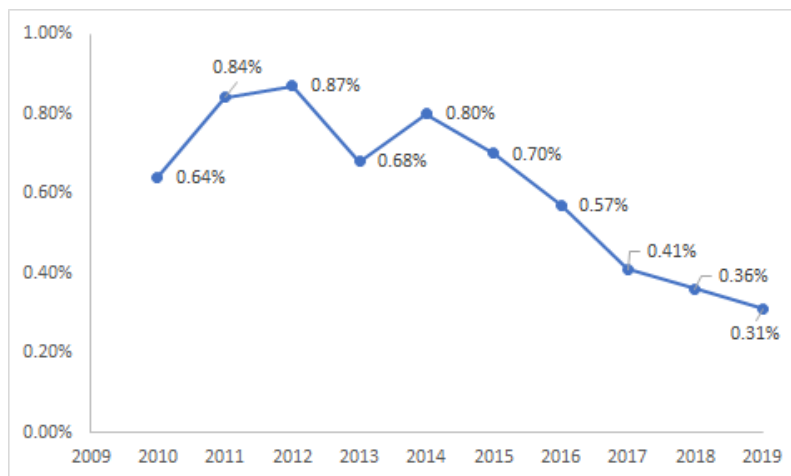
Sales tax represents about 17.1% of the overall revenues expected on an annual basis and supports all general operations including Public Safety, Public Works, Community Development and Administration. The accompanying chart reflects that sales tax revenues have continued to grow and have exceeded pre-recession levels for the past six years.

The Village imposed a Home Rule Sales Tax at a rate of 0.75% beginning in July 2014, to address funding needs for both general operations and capital needs. This sales tax does not apply to titled goods (vehicles) or items subject to items normally taxed at the lower "Food and Drug" sales tax rate. Home Rule Sales Tax revenues are approximately 37.1% of the regular 1% sales tax.

Sales Tax Revenue by Fiscal Year



Debt Ratio by Fiscal Year



DEBT

The Village of Tinley Park has been very conservative when it comes to borrowing money. Municipalities typically borrow money through the issuance of General Obligation Bonds that are normally payable from property taxes. However, the Village has frequently identified other sources of revenue to pay the bonded debt service to minimize the impact to property taxpayers. For example, with the most recent tax year 2018 (taxes paid in 2019), property owners will pay only 9.7% (\$350,000) of the total debt service due on Village obligations.

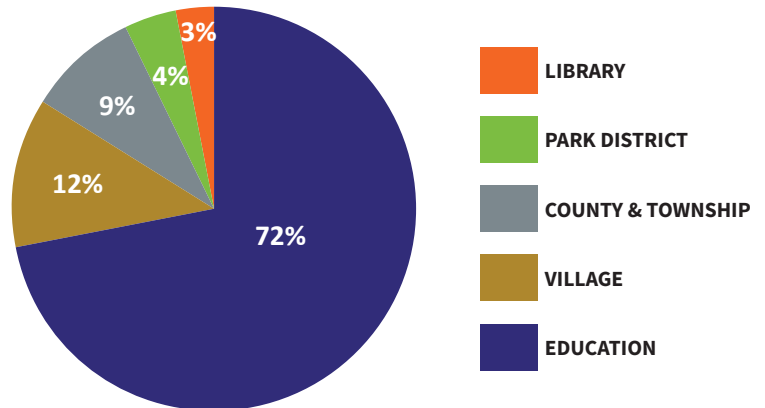
Tinley Park's net outstanding General Obligation bonded debt as of April 30, 2019 totaled \$14,231.416 (net of amounts restricted for debt service). This amount, divided by the overall Equalized Assessed Value (EAV; or the taxable value of all property in Tinley Park) is the debt ratio. The debt ratio to EAV of 1.00% as of April 30, 2019 would be the equivalent of a \$226.32 mortgage balance on a home with a market value of \$300,000. The Village's ratio is well below the maximum 8.625% ratio applicable to non-Home Rule municipalities under Illinois Statutes, which is the maximum established under the Village's fiscal policies. The Village's debt ratio is also well below the 10% benchmark representing a moderate carrying charge established by the Standard and Poor's rating agency.

PROPERTY TAXES

Property taxes are levied on an annual basis to support various operational costs incurred by the Village, including Administration, Public Works and Public Safety (all partially funded through property taxes); employee pensions (Illinois Municipal Retirement Fund); Social Security, police pension and debt service (partial funding). On an overall basis, the Village represents approximately 12% of the total tax bill (actual percentage will vary by location and by the other taxing bodies included in a particular tax bill). There are several components involved in calculating a property tax bill, including the property's assessed value (the taxable value of the property; by State Statutes 1/3 of market value), equalization factor (applicable to Cook County properties), and the amounts requested by each taxing body that includes the individual property as part of their overall tax base.

For the most recent (2019) tax year, the Village abated more than \$1.7 million (81%) of the total \$2.1 million in debt service that will be paid in calendar 2020. Instead of collecting money from property taxes, the Village has identified other revenue sources to make the majority of the debt service payments. The abatement process is more beneficial to all property owners (both homeowners and businesses) in Tinley Park than the politically motivated rebates that some municipalities have offered homeowners from time to time. Arguably, if a community offers you a rebate, they have asked for too much tax money from you in the first place.

Real Estate Tax Distribution - Village Average
(Where Property Tax Dollars Go)



Tax Levy Breakdown

